

# Protecting What Matters Most

## Employee Benefit Plans

Identity theft can have serious repercussions. It can hurt your credit score, taint your medical records and drain your college funds and retirement accounts – everything you've worked so hard to build.

IdentityForce®, a TransUnion® brand, has been helping people protect their identity and credit for over 40 years, and our Certified Resolution Specialists work diligently to keep you and your family safe.

## Three ways to activate your account<sup>1</sup>

1. Visit <https://cigna.identityforce.com/starthere>
2. Call **833-580-2523**
3. Scan this QR Code



## Questions?

Call Member Services at  
**1-833-580-2523**

<sup>1</sup> Available to employees enrolled in a Cigna Healthcare<sup>SM</sup> medical plan and their children in household up to age 18.

Offered by Cigna Health and Life Insurance Company

## PLAN FEATURES



### Identity Protection

- Dark Web Monitoring
- Compromised Credentials Alerts
- Change of Address Monitoring (USPS)
- Court Records Monitoring
- Sex Offender Registry Notification
- Smart SSN Tracker (SSN Monitoring)
- Social Media Identity Monitoring
- Medical ID Fraud Protection
- Identity Vault and Secure Storage



### Credit Health and Financial Account Protection

- Bank and Credit Card Activity Alerts
- 401(k), HSA and Investment Account Activity Alerts
- Any Financial Account Covered
- Education Resource Center
- Credit Score Simulator
- Credit Score Tracker (monthly)
- Credit Freeze and Lock Assistance (Adult and Child)
- Credit Monitoring TransUnion (daily)
- Credit Report and Score TransUnion (quarterly)



### Restoration Services

- 24/7 Customer Support
- Fully Managed Identity Restoration
- Restoration for Pre-Existing Identity Theft
- Deceased Member Fraud Remediation<sup>2</sup>
- Stolen Funds Replacement
- Lost Wallet Assistance
- \$1M Expense Reimbursement Insurance<sup>3</sup>



### Mobile and PC Protection

- Mobile App (iOS and Android)
- Password Manager

<sup>2</sup> Deceased Household Member Fraud Remediation available for adults or eligible dependents enrolled in an active IdentityForce Family Plan at the time of their death.

<sup>3</sup> The expense reimbursement insurance benefit for members is underwritten by certain Underwriters at Lloyd's, under a master group policy issued in the name of CyberScout Limited, Sontiq Inc. and all subsidiaries for the benefit of members. A summary of the terms of coverage are set forth in your account dashboard under the "Support" tab. The complete policy is available from Sontiq on request. Claims will be reviewed by the insurer in accordance with the terms and conditions of the master group policy. Restoration services are provided by Sontiq, Inc.

The program and services are provided by **Sontiq, Inc. and not by Cigna Healthcare or its affiliates**. Program and services are subject to all applicable program terms and conditions. Product availability may vary by location and plan type and is subject to change. References to third-party organizations or companies, and/or their products, processes or services, does not constitute an endorsement or warranty thereof. Your use of such products, processes or services are at your sole risk. Product may be updated or modified prior to availability.

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GET THE MYSONTIQ APP:



## ABOUT IDENTITYFORCE

IdentityForce, a TransUnion brand, offers proven identity, privacy and credit security solutions. We combine advanced detection technology, real-time alerts, 24/7 support and identity recovery with over 40 years of experience to get the job done. We are trusted by millions of people, global 1000 organizations and the U.S. government to protect what matters most.